



MINUTES

from

FOCUS GROUP

CZECH REPUBLIC

Project: Against violence in elderly care, no. 2020-1-CZ01-KA202-078332

20th August 2021, 14:30 – 15:30 CET

Presence:

1. In person, in main office of APSS ČR (*Vančurova 2904, 390 01, Tábor*)
2. Online via ZOOM application, on link: [ZOOM](#) (*meeting ID: 885 9503 5566, password: 052496*)

Panellist:

- Ing. Jiří Horecký, PhD, MBA, president APSS ČR
- Ing. Simona Matějková, project manager APSS ČR

Participants:

- Ing. Mgr. Alice Švehlová, executive director of APSS ČR
- Mgr. Petra Zimmelová, Ph.D., director
- Ing. Daniela Lusková, MPA, director, vice president for quality of social services
- Ing. Renata Kinráthová, head of the nursing home and daily care centre, lecturer
- Mgr. Marie Jarošová, director
- Mgr. Bc. Andrea Tajanovská, DiS., director, lecturer, chairwoman of Professional union of the social employees in the social services
- Mgr. Irena Lintnerová, director
- Mgr. Aneta Sluková, Ministry of Labour and Social Affairs – Department of Social Services and Social Work
- PhDr. Pavel Čáslava, researcher APSS ČR, chairman of the ethics committee of APSS ČR
- Mgr. Jakub Žákavec, Ph.D., MBA, researcher APSS ČR, external consultant for social care providers



❖ **AVEC project in nutshell**

- Needs and aims of the project
- Activities of the project

❖ **AVEC training according to project application (PA)**

- Aims and analytical activities
- Requirements according to PA
 - forms: full-time, e-learning
 - modules: prevention of violence, detection and identification of violence, responding to and defending against violence, country specifics
 - scope:
 - full-time: min. 8 units (3 modules*6 units)
 - e-learning: min. 3 units (3 modules*1 units)
 - 1 unit = 45 minutes

❖ **Proposal of AVEC training – Recommendations**

- category – directors, management, staff
- **1st category: directors**
 - form: full-time
 - scope: 4 – 5 units
 - topics:
 - basic information about violence: terms, forms, types
 - what should be set up in organization to prevent and detect violence
 - what competencies should the employees have to prevent and detect violence
 - risk management in terms of violence in elderly care, and control
 - how to deal with violence in organization in accordance with law
 - proposal to create questionnaire (approx. 10 questions) to find out what they know about the violence in elderly care – in case one of the response will be “no” or “do not know”, we recommend to complete also the training for management
- **2nd category: staff**
 - target groups: social workers, caregivers, nurses, managers of quality, technicians
 - **1st level (Basic training)**:
 - target group: all staff
 - scope: 8 units (6 units general + 2 units country specifics)
 - topics:
 - basic information about violence: terms, forms, types
 - practical examples
 - how to detect violence behaviour – symptoms, how the personality of victim is changing, what to pay attention to, etc.



- the notification obligation
- control mechanisms
- maintain confidentiality
- proposal to create questionnaire (approx. 20 questions) to find out if they are able to recognize violence behaviour or not
- **2nd level:**
 - target group: caregiver, nurses
 - topics:
 - neglect of care
 - abuse, including economic abuse
 - dignity, morality, ethics
 - systemic abuse
 - working with family members
 - labour-law consequences of violence behaviour
 - how the illness affect the behaviour of client in terms of violence behaviour
 - consequences of false accusation
- **3rd level:**
 - target group: middle management, management of quality
 - topics:
 - how to use the knowledge in practice
 - how to create strategies, methodological framework, etc.
 - ethical codex – how to include needed principles into codex (prevention of violence, what happen when the principles will be broke etc.)
 - labour-law consequences of violence behaviour
 - control mechanisms
 - working with public, crisis communication
 - working with family members
 - false accusation and how to deal with it, consequences

For all levels of training should be set up recommended literature, and other resources.

Next meeting: after the proposal of training from SeneCura Kliniken will be ready (probably January 2022)

Contact person:

Ing. Simona Matějková
Project manager APSS ČR
e-mail: projekty@apsscr.cz